



H T S C L I N I C

COVID-19

«Let's be united: let's take care of each other»

In the face of the COVID-19 pandemic, we have implemented several measures to ensure the well-being of each patient.

I. General information concerning the clinic:

1. Our staff is equipped with all the necessary personal protective equipment (masks, visors, overalls, hydro-alcoholic gels, etc.) and is using them at all time.
2. The clinic is disinfected every morning and regularly during the day.
3. Access to the clinic is limited: each person who enters the clinic is taken care of individually by our staff.
4. As a precaution, the temperature of anyone entering the clinic will be checked by Dr. Devroye. During the three days preceding their surgery, patients coming for a surgery will be asked to fill out a temperature sheet that will be provided to them beforehand.
5. A circuit of passage has been defined inside the clinic to allow everyone to move serenely. For the well-being of all, it is essential to follow the instructions given.

II. Our recommendations to prepare your arrival for your surgery:

1. If you have had flu-like symptoms (cough, fever, trouble breathing, etc.) in the last 15 days or have been in contact with a sick person, it is imperative to contact us so we can reschedule your surgery.
2. Come unaccompanied: access to the clinic is limited to staff and patients in consultation or surgery.
3. Show up on time. We ask you to ring the bell to announce your arrival and then to wait outside until Dr. Devroye comes to open the door. **If you were to be late, please call us to let us know.**



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4. Wear your own mask before arriving in the clinic waiting area and for the duration of your stay.
5. As soon as you enter, you will have to wear overalls that will be provided and to disinfect your hands with our hydro-alcoholic solutions available in the designated areas.
6. Follow the instructions that will be given to you by Dr. Devroye and his staff. For a better organization, you will be asked to speak only to Dr. Devroye or the technicians present in the surgery room.
7. Every time you enter a room, please disinfect your hands with our hydro-alcoholic solutions at your disposal in the designated areas. Please also disinfect the surfaces you touch (door handles, objects, etc.) using our sprays.
8. Patients coming for surgery but not staying at the clinic have a room for the whole day. They can change and leave their belongings there without fear, a key will be given to them. Please note that except in the room provided, the use of your mobile phone is prohibited inside the clinic.
9. Patients coming for surgery and staying at the clinic have a room for the duration of their stay.
10. Breakfast baskets (left at your room door between 7.30 and 8.00 am), breaks and meals (made by our cook, respecting all the hygiene and safety measures) are only taken in your room: there is no common area accessible to patients. The technicians will pick you up in your room to warn you of the beginning of the pre-operative consultation, the beginning of the surgery or its resumption as well as the holding of the post-operative consultation.
11. Payment for your surgery will be made at the end of the procedure with Dr. Devroye himself. The clinic does not have electronic payment terminal, please arrange payments via bank transfer or cash.

All these **guidelines**, based on the **recommendations of the health authorities**, will be **updated accordingly**.

Our team is committed to offering you the best care, making your stay as pleasant as possible while preserving the health of all.